

# OUR SERVICE *Exclusions*



TD FRESH IMPRESSION

At TD Fresh Impression, we have specific service exclusions to ensure the safety of our team, protect your home, and maintain the quality of our work. Some tasks require specialized equipment, training, or additional time that falls outside the scope of our services. Others may pose safety risks, involve hazardous materials, or require professional handling beyond standard cleaning procedures.

By setting clear service boundaries, we can focus on delivering exceptional results while operating efficiently and safely. Our goal is to provide a thorough, reliable, and upscale cleaning experience while adhering to industry best practices and safety guidelines.

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## EXCLUSIONS

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- No Carpet Cleaning
- No Garbage, Recycle Haul Away
- No Heights requiring a Ladder Taller than 3'
- No Garage, Attics, or Unfinished Basement Cleaning
- No Cleaning inside Fireplaces
- No Cleaning Vertical Blinds or Venetian Blinds
- No Cleaning Inside Rooms Under Construction or Being Remodeled
- No Cleaning Of Permanent or Stubborn Stains (e.g., Those In Wood, Granite, Red Wine, Blood or Soot)
- No Cleaning Of High Ledges or Chandeliers
- No Machine Grout Cleaning
- No Litter Boxes Or Clean Up After Pets
- No Furniture Moving
- Oven Interior Cleaning with Chemicals (Indicates it is Self Cleaning)
- Exterior Windows On Second Level
- No Cleaning of Biohazard Materials, Including Blood, Fecal Matter, Urine, Vomit from Pets or Humans
- No Cleaning On Uncommon Spills (e.g., Chemical Cleaners, Hazardous Materials, Wax, Ashes, Sawdust, Glue, & Glitter)